

# Indiana Ombudsman Bureau

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402 W. Washington Room W479  
Indianapolis IN 46204

## Ombudsman Bureau 2003 Summary Report

*A Synopsis of the Ombudsman Bureau Activity  
from Oct 2003 – Dec 2003*

# Indiana Ombudsman Bureau

## Executive Summary

This report was created from the data available to the Bureau from the time-period specified when the Bureau was asked for the information from the Legislature in the Fall of 2005. The data is as exact as possible, given the data available. Please note that the Bureau was under a different administration at the time and no report was created by this administration.

## Overview

The Indiana Ombudsman Bureau was created by the Legislature in Fall of 2003. The Indiana Ombudsman Bureau serves as an independent review mechanism of the Department of Corrections and is housed in the Indiana Department of Administration.

The Indiana Ombudsman Bureau investigates and resolves complaints received by offenders concerning the Department of Corrections. The Ombudsman Bureau is committed to ensuring that the rights of offenders are protected and ensuring that the policies and procedures of the DOC are followed.

Indiana Ombudsman complaint forms are available in the law library of each respective facility, or may also be downloaded from the Forms Catalog maintained by the Public Records Commission at:  
[www.in.gov/icpr](http://www.in.gov/icpr)

## Staff

Ombudsman Director, Kelly Whitman, J.D., was appointed in October 2003.

## Complaints Received by Facility in 2003

Atterbury	0
Branchville	1
Chain O' Lakes	0
Correctional Industrial	2
Edinburgh	0
Henryville	0
Indiana State Prison	7

Indiana Women's Prison	1
Indianapolis Men's Work Release	1
Indianapolis Women's Work Release	0
Lakeside	0
Madison	0
Maximum Control	8
Medaryville	0
Miami	9
New Castle	3
Pendleton	4
Pendleton Juvenile	1
Plainfield	1
Plainfield Juvenile	0
Putnamville	0
Reception Diagnostic Center	0
Rockville	2
South Bend Work Release	0
Wabash Valley	12
Westville	8
County Facilities	5
Total	65

#### Complaints Received by Nature in 2003

Classification	5
Clothing	0
Credit Time	2
Disciplinary Action	2
Excess Force	2
Food	0
General Conditions	8
Housing	0
Locations	3
Mail	3
Medical Care	7
Officer Misbehavior	6
Other	18
Personal Property	2

<b>Religious</b>	<b>0</b>
<b>Visitation</b>	<b>2</b>
<b>Violence</b>	<b>0</b>
<b>Work or School</b>	<b>5</b>
<b>Total</b>	<b>65</b>